



JIFU TRADING

GENERAL TERMS AND CONDITIONS OF SALE

1. Seller Identity

These Terms and Conditions of Sale (“Terms”) govern all sales of goods and/or services by JIFU TRADING (“Seller”), a manufacturer and supplier operating in Malaysia.

2. Orders and Payment

2.1 All orders are subject to confirmation by the Seller.

2.2 Full payment must be made **upfront (on-the-spot payment)** before any processing or delivery is initiated.

2.3 The Seller shall only proceed with order preparation and delivery upon successful receipt and confirmation of payment.

2.4 No credit terms are offered unless otherwise agreed in writing.

3. Pricing

3.1 All prices are as stated at the time of order confirmation.

3.2 Prices are final upon confirmation and payment by the Buyer.

4. Cancellation and Refund Policy

4.1 The Buyer may cancel an order **only before the goods are dispatched**.

4.2 Upon valid cancellation, the Seller shall refund **50% of the total order value only**.

4.3 No cancellation or refund is allowed after the goods have been dispatched.

5. Delivery

5.1 Delivery shall be arranged after full payment is received.

5.2 The Seller shall not be liable for delays caused by logistics providers, external factors, or events beyond reasonable control.

5.3 Risk of loss or damage to goods passes to the Buyer upon delivery.

6. Force Majeure (Natural Events)

6.1 The Seller shall not be liable for failure or delay in performing its obligations due to events beyond its reasonable control, including but not limited to:

- Natural disasters (floods, earthquakes, storms)
- Fires
- Pandemics
- Government actions
- Transportation disruptions

7. Inspection and Warranty

7.1 The Buyer must inspect all goods **immediately upon receipt**.

7.2 Any defects, damages, or discrepancies must be reported:

- On the spot upon delivery; or
- Within **seven (7) days** from the date of receipt

7.3 Failure to notify within this period shall be deemed as acceptance of the goods in good condition.

7.4 Warranty does **not cover**:

- Misuse, improper handling, or storage
- Normal wear and tear
- Damage caused after delivery

7.5 Virtual goods / digital products are strictly non-refundable and not covered under any warranty.

8. Limitation of Liability

8.1 The Seller shall not be liable for any indirect, incidental, or consequential damages, including loss of profit or business.

8.2 The Seller's total liability shall not exceed the total amount paid by the Buyer for the goods in question.

9. Governing Law

These Terms shall be governed by and construed in accordance with the laws of **Malaysia**.

10. Acceptance of Terms

By placing an order, the Buyer acknowledges and agrees to be bound by these Terms and Conditions of Sale.

[End of Terms]